



Comcast Cable
3517 N. Dries Lane
Peoria, IL 61604

September 30, 2009

Mayor John Spring
City of Quincy
730 Maine Street
Quincy, IL 62301

Dear Mayor Spring,

I wanted to take this opportunity to correct an error in my letter dated September 17, 2009. In my letter I indicated that the price for Basic Service is \$14.60. This is incorrect. The price for Basic Service remains unchanged at \$10.12. The monthly price for Expanded Basic is increasing from \$38.28 to \$40.27. Expanded Basic service is a component of our Standard Cable Service and as a result the price for Standard Cable service will be \$50.39.

As a reminder, these changes to the cost of our cable service are the result of increased business and operational costs. As way of example, Comcast spends about \$6 billion a year on programming alone to provide our customers the best content and the most video choices. While we have been aggressive at controlling these costs, we expect continued increases in the costs we pay for programming.

Despite the increased cost of doing business, Comcast has continued to add value to our services. In the past year, we have continually enhanced the customer experience through better, more integrated products and an improved customer experience.

If you have any questions or need more information about these changes please feel free to call me directly at 309-686-2612.

Sincerely,

A handwritten signature in black ink, appearing to read "John Niebur", written over a horizontal line.

John Niebur
District Director

cc: file